



Media release

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National Broadband Network (NBN) fibre build commences in Shepparton

NBN Co's building of fast broadband is underway for more than 5,500 homes and businesses in Shepparton, Victoria.

The detailed maps showing the areas to be covered by the fibre network are available at: www.nbnco.com.au/rollout/rollout-map.*

NBN Co spokesperson Trent Williams said information is already available online about the plans and packages being offered by phone and internet providers.

"People who have already made the switch tell us they enjoy having all the family online at once, making high-quality video calls with fewer drop outs, downloading movies in minutes and streaming TV.**

"All you need to do is call your preferred phone or internet company to prepare to be one of the first to connect to the service when it comes online in Shepparton," Mr Williams said.

On average it takes around 12 months from the start of construction until residents and business owners can access services over the National Broadband Network (NBN) from phone companies and internet providers.

A list of service providers can be found at www.nbnco.com.au/serviceproviders

In November 2013, NBN Co switched on the fixed wireless broadband network around Shepparton and Benalla.

Media enquiries

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Notes to editors

- NBN Co in line with the Government's interim Statement of Expectations completed a Strategic Review in December 2013.
- As part of the Statement of Expectations NBN Co is also working to transition information on the NBN rollout. This process included the revision of the rollout maps on the NBN Co website. The maps are intended to be an accurate picture of the state of the rollout as it stands today. The maps will be updated as the shape of rollout becomes clearer.
- People who can order a service from their phone company or internet provider and want to make the switch to the NBN now should search 'getting connected' on the nbnco.com.au website.
- Home and business owners who are scheduled to have their landline phone, ADSL internet and Telstra cable internet services disconnected on a particular date will receive letters from NBN Co with details about how to switch to the NBN. Services not replaced by the NBN include TransACT, OptiComm, some Telstra Velocity services and others. For a full list please visit www.nbnco.com.au/switchoff or call NBN Co on 1800 687 626. Optus cable internet services may also be switched off on a different date and existing customers will be advised separately.
- Areas within suburbs will have different switch off dates depending on when the NBN becomes available in each area.
- Homes and businesses that have an existing medical or security alarm systems should contact their alarm provider and phone company to enquire about their current system and how it will work over the NBN.

*The new rollout maps identify one or more areas where NBN Co has commenced building or intends to build the NBN. From the commencement of work through to when a construction area "goes live", NBN Co undertakes a series of steps that may result in changes to the design of the network in the respective area, possibly involving the movement of the boundaries. NBN Co may update the map in the future in the event of boundary changes.

**Your experience including the speeds actually achieved over the NBN depends on some factors outside our control like your equipment quality, software, broadband plans and how your service provider designs its network.