



## Media release

Tuesday 5 April 2022

# NBN Co announces suburbs and towns where an additional 90,000 homes and businesses will become eligible for fibre upgrades

- So far, suburbs and towns identified where almost 1.7 million homes and businesses will become eligible to upgrade from Fibre to the Node (FTTN) to Fibre to the Premises (FTTP).<sup>2</sup>
- By the end of 2023, up to 8 million premises in total will be eligible to access nbn Home Ultrafast, offering wholesale download speeds of 500 Mbps to close to 1 Gbps.<sup>3</sup>

NBN Co is on track to enable up to 8 million premises across Australia to access **nbn**® Home Ultrafast, offering wholesale download speeds of 500 Mbps to close to 1 Gbps, by the end of next year.<sup>2,3</sup>

Today, NBN Co revealed the latest list of suburbs and towns where an additional 90,000 homes and businesses are set to benefit from the extension of fibre deeper into communities<sup>1</sup>.

The upgrades will enable customers living and working in these premises that are currently served by Fibre to the Node (FTTN) to become eligible to upgrade to Fibre to the Premises (FTTP).

To trigger a full fibre upgrade, eligible customers will need to place an order with a participating retailer for a plan based on an eligible wholesale speed tier. These include **nbn**’s three highest speed tiers: **nbn**® Home Fast, which offers wholesale download speeds of up to 100 Mbps; **nbn**® Home Superfast, which offers wholesale download speeds of up to 250 Mbps, or **nbn**® Home Ultrafast (FTTP)<sup>1,2</sup>, which offers wholesale download speeds of close to 1 Gbps<sup>3</sup>.

Customers living and working in eligible premises within the suburbs and towns announced today will be able to order a higher speed service next year. So far, the company has identified hundreds of suburbs and towns across Australia where almost 1.7 million premises, of a total of 2 million premises that will be identified, will become eligible for full fibre upgrades.<sup>2</sup>

On 22 March, NBN Co announced that the first 50,000 customers currently served by Fibre to the Node (FTTN) which became eligible to upgrade to Fibre to the Premises (FTTP).

Throughout the year, the company is planning to enable around 60,000 FTTN premises to be made ready to order higher speed services per month, on average, with a target of making an additional 230,000 FTTN premises eligible to upgrade by 30 June 2022 and approximately 600,000 FTTN premises to be eligible by 31 December 2022.

To find out if their premises may be eligible to upgrade from FTTN to FTTP, customers are invited to register for updates at [nbn.com.au/fttpupgrade](https://nbn.com.au/fttpupgrade). The website includes links to participating retailers.

The fibre extensions announced today includes eligible premises in parts of the following suburbs and towns<sup>2</sup>:

State/Territory	Suburb or Town
New South Wales	Byron Bay*, Albury, Berowra, Blue Haven, Calala, Cardiff South, Charlestown*, Dubbo*, East Ballina, Kanwal, Kincumber*, Kingscliff, Macquarie Hills, Port Macquarie*, Rutherford, Shellharbour, Suffolk Park, Watanobi, Wauchope, West Tamworth, Wyong*
Victoria	Herne Hill, Highton, Horsham, Kyabram, Lara, Mildura, North Wonthaggi, Pakenham, Queenscliff, Roxburgh Park, Warragul, West Wodonga*, Wodonga*
Queensland	Glenvale, Newport, Norman Gardens, Palmwoods, Petrie, Wurtulla
South Australia	Littlehampton, Nairne
Western Australia	Attadale, Canning Vale, Halls Head, Wannanup

*\*Indicates identification of additional footprint in suburbs and towns previously announced.*

## Kathrine Dyer, Chief Operating Officer at NBN Co, said:

“After rolling out the network at pace, we are turning our attention and investment towards improving access to fibre upgrades on Fibre-to-the-Node (FTTN) and Fibre-to-the-Curb (FTTC).

“We have so far identified the suburbs and towns across Australia where customers living and working in almost 1.7 million premises will be able to access the highest speeds currently available on the **nbn** network, with download speeds of close to 1 Gbps.<sup>3</sup>

“We are on track to achieve our goal of enabling around 8 million premises, or up to 75 per cent of homes and businesses on the fixed line network, to access **nbn**’s highest speed tiers with wholesale download speeds of 500 Mbps to close to 1 Gbps by the end of 2023.”<sup>3</sup>

## ENDS

### Notes to editors

1 NBN Co reserves the right to amend the list of targeted suburbs and towns for the local fibre network build at its discretion if circumstances change and if absolutely necessary.

2 Conditions, eligibility criteria and costs will apply. Eligibility criteria is expected to include, among other things, being designated by nbn as a simple premises (eg. standalone premises or Single Dwelling Unit (SDU)) and once the program is available for an eligible premises, placing an order for an **nbn**® powered plan based on an eligible wholesale speed tier. Additional costs may apply to providers, who may choose to pass this charge onto their customers.

3 Regardless of the retail service you purchase, the actual wholesale speeds delivered by **nbn**’s highest wholesale speed tiers of 500 to close to 1000 Mbps will be less than 1Gbps due to equipment and network limitations and the peak information rate may fall anywhere in this range. In addition, the HFC Home Ultrafast bandwidth profile downstream service provided to retail providers is a ranged profile with a maximum sustained information rate of 750Mbps. Reference to speeds are not end user speeds; they are wholesale layer 2 peak information rate bandwidth provided to retail providers. An end customer’s experience, including the speeds actually achieved over the **nbn** network, depends on the **nbn**® access network technology and configuration over which services are delivered to their premises, whether they are using the internet during the busy period, and

some factors outside of NBN Co's control (like their equipment quality, software, chosen broadband plan, signal reception, or how their provider designs its network).

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