

# Media Release

26 February 2016

### nbn switched on in parts of Rocherlea, Newnham

Residents in parts of Rocherlea and Newham can experience the benefits of fast broadband following the official switch on of the  $\mathbf{nbn}^{\mathsf{m}}$  network this week.

An additional 2500 homes and businesses in the suburbs are now covered by the **nbn**<sup>™</sup> network.

The latest switch on continues to expand coverage in Launceston which was one of the first regions in the country to have access to fast broadband services over the  $\mathbf{nbn}^{\mathsf{m}}$  network.

#### **Corporate Affairs Manager Tasmania, Russell Kelly said:**

"More than 121,000 premises in Tasmania now have access, with thousands more being connected each month.

"It follows a successful year for the **nbn** in Tasmania in 2015 – the network footprint grew by around 80% over the calendar year.

"The number of premises choosing to connect jumped by around 100% to over 54,000 premises.

"In urban Launceston all suburbs are now finished construction, under construction or in planning.

"All of urban Launceston is scheduled to be under construction or finished by mid 2016.

"The **nbn** ushers in a range of benefits for residents and businesses in online services, entertainment and education.

"It will be especially welcome for school children and adult students preparing to get back to school over coming weeks."

#### **Media enquiries**

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#### Resources

Supporting video, audio and image files can be downloaded from the below link:

https://www.dropbox.com/sh/pwm1anr7qvw0txh/AACv8fBH834oFmhl4qiRDsuga?dl=0



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### **Notes to editors**

- The move to the **nbn**<sup>™</sup> network is not automatic homes and businesses will need to take the following steps:
  - Contact preferred internet service provider or phone company:
    - If you have a medical alarm or alert (or a family member, carer or friend) you are encouraged to register your details with **nbn's** Medical Alarm Register by calling 1800 227 300 or complete the online form at nbn.com.au/medicalregister.
    - If you have an EFTPOS terminal, fax or alarm system, call the provider of that service (for example your bank) to ask what internet or landline phone services over the **nbn™** network will support the device.
    - If your building has an emergency lift phone and/or a fire indicator panel you are encouraged to register your details with **nbn** so these services can be identified by calling 1800 687 626.
    - Contact your preferred phone company or internet service provider and discuss your requirements.
- Choose an nbn<sup>™</sup> plan that suits your needs.
- Order your service over the nbn<sup>™</sup> network as soon as possible.
- Areas within suburbs will have different switch off dates depending on when the **nbn**<sup>™</sup> network becomes available to their premises.
- **nbn** is currently undertaking a comprehensive communication campaign with residents in areas scheduled to make the switch to the nbn. This includes local advertising, community information sessions, direct mail and door-to-door service calls to those within the area.
- If you don't place an order for services over the **nbn**<sup>™</sup> network with your preferred service provider before the switch off date for your premises, you will lose access to affected existing internet and landline services. <sup>1</sup> In some circumstances you may be able to call your existing service provider after the switch off date but you will not be able to make other outbound calls.

For more information visit <u>www.nbn.com.au</u>

Ends