



## Media release

7 February 2014

### Parts of Gungahlin need to make the switch to the National Broadband Network (NBN) before it's too late

The first 2,400 families and business owners connected to the NBN in the ACT have less than six months to make the switch and start experiencing the benefits of fast broadband.\*

Around 40 per cent of premises in the disconnection area have already made the switch and NBN Co is urging the remaining premises to follow their lead.

"To avoid getting stuck in the last minute rush, which could mean you end up not having your home phone and internet services working, we'd encourage you to make the switch today," NBN Co spokesperson Michael Tyler said today.

Home and business owners who live or work in and around the area bordered by Horse Park Drive, the Yerrabi Pond and Gungahlin Drive (see below map) have just over six months until the National Broadband Network's (NBN) new infrastructure will replace the existing landline phone, ADSL internet and Telstra cable internet services when these services are switched off from 17 July 2014.\*

"It's important to make the switch as these existing services will no longer work after the switch off in July 2014.

"Even residents who don't use the internet will still need to switch to the NBN if their service is being switched off and they want to keep using their landline phone.

"This includes community members with special equipment, such as medical and security alarms which are connected to a landline phone.\*\*

"All you need to do is get in contact with your preferred phone company or internet provider," Mr Tyler said.

A list of service providers can be found at: [www.nbnco.com.au/serviceproviders](http://www.nbnco.com.au/serviceproviders)

#### Media enquiries

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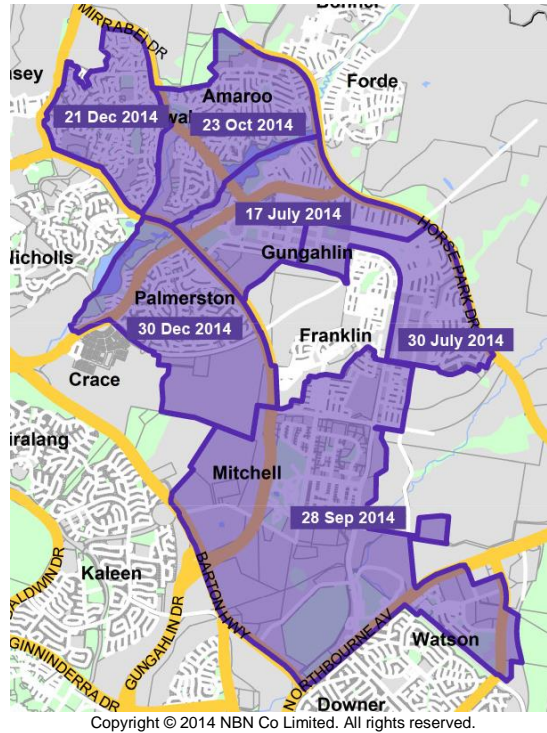
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## Crace NBN footprint and disconnection dates

■ Ready for Service

■ Build instructions issued

Disconnection dates are indicated for each area. Where a date is TBC, NBN services are not yet available and have not yet been assigned a disconnection date.



### Notes to editors

- NBN Co in line with the Government's interim Statement of Expectations completed a Strategic Review in December 2013.
- As part of the Statement of Expectations NBN Co is also working to transition information on the NBN rollout. This process included the revision of the rollout maps on the NBN Co website. The maps are intended to be an accurate picture of the state of the rollout as it stands today. The maps will be updated as the shape of rollout becomes clearer.
- People who can order a service and want to make the switch to the NBN should search 'getting connected' on the [nbnco.com.au](http://nbnco.com.au) website.
- Areas within suburbs will have different switch off dates depending on when the NBN becomes available.
- Home and business owners who will have their landline phone, ADSL internet and Telstra cable internet services disconnected will receive letters from NBN Co with details about how to switch to the NBN.
- Homes and businesses that have an existing medical or security alarm systems should contact their alarm provider and phone company to enquire about their current system and how it will work on the NBN.
- NBN Co has committed to finding a solution to connect complex premises, such as office and apartment blocks. A trial will commence in 2014.

\*Services not replaced by the NBN include TransACT, OptiComm, some Telstra Velocity services and others. For a full list please visit [www.nbnco.com.au/switchoff](http://www.nbnco.com.au/switchoff) or call us on 1800 687 626. Optus cable internet services may also be switched off on a different date and existing customers will be advised separately.

\*\*Residents and businesses who have special equipment that connects over a phone line, such as a monitored security or fire alarm, EFTPOS machine, lift phone or medical monitoring device, should contact the supplier of the device or monitoring service for further advice on what needs to be done for it to work over the NBN. For more information visit [nbnco.com.au/alarms](http://nbnco.com.au/alarms)