



# 3 Year SAU Pricing Roadmap

[Price Transition Date] to 30 June 2026

**Note:** This document is provided in May 2023 to facilitate the assessment of **nbn**'s proposed variation to its Special Access Undertaking (**SAU Variation**) following the release of the ACCC's Draft Decision on 2<sup>nd</sup> May 2023. **nbn**'s SAU Variation proposal provides that **nbn** must publish a Pricing Roadmap each year, with the first Pricing Roadmap to take effect on and from the Price Transition Date (such date being no later than 3 months after the SAU Variation is accepted by the ACCC).

Following the consultation on the ACCC's Draft Decision, **nbn** will look to withdraw the November SAU Variation proposal and lodge an amended SAU Variation proposal with the ACCC. If the amended SAU Variation is accepted by the ACCC, **nbn** will publish a Pricing Roadmap for FY24-FY26 by no later than one month before the Price Transition Date that is consistent with this document, subject to any changes arising from **nbn**'s amended SAU Variation proposal following the ACCC's draft decision of 2 May 2023.

This document includes placeholders for the "Second SAU Variation Date" and "Price Transition Date". These dates are dependent on **nbn**'s SAU Variation proposal being accepted by the ACCC.

The Forecast Average Combined Charges for the Bundled TC-4 Offers for FY24 are forecast over the period 1 July 2023 to 30 June 2024. **nbn** will update these forecast values to align with the period [Price Transition Date] to 30 June 2024 in the final version of the Pricing Roadmap to be published 1 month before the Price Transition Date.



# 3 Year SAU Pricing Roadmap

Version	Description	Effective Date
0.1	3 Year SAU Pricing Roadmap published in May 2023 to facilitate assessment of <b>nbn</b> 's SAU variation following the ACCC's Draft Decision.	n/a

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## Disclaimer

NBN Co is a wholesaler and this Pricing Roadmap is published pursuant to NBN Co's Special Access Undertaking, which is a regulatory undertaking given to the ACCC. NBN Co does not control prices charged by service providers. The wholesale prices in this document are exclusive of GST.

References to speeds or bandwidth profiles in this document are not to end customer speeds; they are wholesale layer 2 peak information rate (**PIR**) bandwidth provided to retail providers unless stated otherwise. An end customer's experience, including the speeds actually achieved over the **nbn**<sup>®</sup> network, depends on the **nbn**<sup>®</sup> network technology and configuration over which services are delivered to their premises, whether they are using the internet during the busy period, and some factors outside of NBN Co's control (like their equipment quality, software, chosen broadband plan, signal reception, or how their provider designs its network). Refer to **nbn**'s website and the Wholesale Broadband Agreement for further information.

## Environment

**nbn** asks that you consider the environment before printing this document.

# 3 Year SAU Pricing Roadmap: [Price Transition Date] to 30 June 2026

## Introduction

**Note:** This section contains the type of introductory wording that **nbn** intends to include in the first Pricing Roadmap published under the SAU, if **nbn**'s SAU Variation is accepted by the ACCC. Wording will be updated to reflect actual dates once known.

This Pricing Roadmap is published pursuant to clause 2B.2.4 of **nbn**'s Special Access Undertaking, as varied on [Second SAU Variation Date] (**SAU**). This Pricing Roadmap takes effect on and from [the Price Transition Date].

In developing this Pricing Roadmap, **nbn** has relied on Consumer Price Index (CPI) forecasts in the Statement of Monetary Policy published by the Reserve Bank of Australia (**RBA**) in February 2023. Specifically, the forecast annual percentage change in CPI used to inform **nbn**'s expectations of the application of the price controls under the revised SAU is 4.8% in December 2023 and 3.2% in December 2024. **nbn** notes that the prices in this Pricing Roadmap for FY25 and FY26 are indicative, and that the SAU price controls which apply to the Tariff List published for those financial years will be based on the actual annual percentage change in CPI published for the December quarter before the relevant financial year.

In this Pricing Roadmap:

- the Prices and CVC inclusions for FY24 correspond with the Prices and CVC inclusions in the SAU Tariff List published by **nbn** for the period [Price Transition Date] to 30 June 2024; and
- the Prices, CVC inclusions and Forecast Average Combined Charges for FY25 and FY26 are indicative and non-binding, subject to the application of the TC-4 Price Relativity Restriction in the SAU.

Capitalised terms in this Pricing Roadmap have the meaning defined in the SAU as varied on [Second SAU Variation Date].

## Changes to this Pricing Roadmap

The SAU (on acceptance of the SAU variation) sets out specific circumstances in which **nbn** must update Prices and/or CVC inclusions in the Tariff List for a Financial Year. Where **nbn** updates the Tariff List, it must also update this Pricing Roadmap to maintain consistency, reflecting the changed Price and/or CVC inclusion in the first year of the Pricing Roadmap and any impact on the indicative prices for the second and third years.

For example, the SAU requires **nbn** to update the Tariff List to reflect:

- the Price on introduction of a new offer;
- a change to the Price of a previously Zero-Priced offer made in accordance with the SAU;
- a Price change resulting from the exercise by the ACCC of certain powers under the SAU;
- a Price change resulting from the SAU restriction on TC-4 discounts;
- a determination by **nbn** to reduce the Price of an existing offer in the Tariff List;
- the withdrawal of a Price for an existing offer; and
- an adjustment to CVC TC-4 inclusions made in accordance with the mechanism set out in the SAU.

**nbn** will publish a new Pricing Roadmap by 1 May 2024 for FY25, FY26 and FY27. That Roadmap will be subject to the TC-4 Price Relativity Restriction in the SAU and may contain different Prices and CVC inclusions to those set out for FY25 and FY26 in this Pricing Roadmap, including where actual CPI and/or utilisation are different to the CPI and utilisation assumptions used in preparing this Pricing Roadmap.



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# NBN Access Service

## 1 TC-4 Offers

### 1.1 Flat-Rate Offers

AVC Data Transfer Rate PIR downlink (Mbps) <sup>1</sup>	AVC Data Transfer Rate PIR uplink (Mbps) <sup>1</sup>	Monthly Recurring Fixed Charge, per SIO			NBN Co Network
		FY24	FY25	FY26	
25 – 100	5 – 20	\$55.00	\$57.75	\$59.60	FTTB and FTTN
50 – 100	20	\$55.00	\$57.75	\$59.60	FTTC
Fixed Wireless Home Fast		\$55.00	\$57.75	\$59.60	Wireless
100	20	\$55.00	\$57.75	\$59.60	Fibre and HFC
25 – 100	5 – 40	\$58.00	\$60.75	\$62.60	FTTB and FTTN
50 – 100	20 – 40	\$58.00	\$60.75	\$62.60	FTTC
100	40	\$58.00	\$60.75	\$62.60	Fibre and HFC
Fixed Wireless Superfast		\$60.00	\$62.75	\$64.60	Wireless
250	25	\$60.00	\$62.75	\$64.60	Fibre and HFC
250	100	\$100.00	\$102.75	\$104.60	Fibre
500	200	\$160.00	\$160.00	\$160.00	Fibre
500 to 1,000 <sup>2</sup>	50	\$70.00	\$72.75	\$74.60	Fibre and HFC
1,000 <sup>3</sup>	400	\$230.00	\$230.00	\$230.00	Fibre

**Notes:**

- <sup>1</sup> No additional charges apply for CVC TC-4 utilised in conjunction with a Flat-Rate Offer.
- <sup>2</sup> The Maximum Data Transfer Rate will fall anywhere between 500 Mbps and less than but close to 1000 Mbps.
- <sup>3</sup> The Maximum Data Transfer Rate will be less than but close to 1000 Mbps.



## 1.2 Flat-Rate Offers – Smart Places

AVC Data Transfer Rate PIR downlink (Mbps) <sup>1</sup>	AVC Data Transfer Rate PIR uplink (Mbps) <sup>1</sup>	Monthly Recurring Fixed Charge, per SIO			NBN Co Network
		FY24	FY25	FY26	
100	40	\$58.00	\$60.75	\$62.60	Fibre
250	100	\$100.00	\$102.75	\$104.60	Fibre
500	200	\$160.00	\$160.00	\$160.00	Fibre
1,000 <sup>2</sup>	400	\$230.00	\$230.00	\$230.00	Fibre

### Notes:

<sup>1</sup> No additional charges apply for CVC TC-4 utilised in conjunction with a Flat-Rate Offer.

<sup>2</sup> The Maximum Data Transfer Rate will be less than but close to 1000 Mbps.

## 1.3 Bundled TC-4 Offers

AVC Data Transfer Rate PIR downlink (Mbps) <sup>1</sup>	AVC Data Transfer Rate PIR uplink (Mbps) <sup>1</sup>	Monthly Recurring Fixed Charge, per SIO			CVC TC-4 PIR symmetrical inclusion (Mbps) <sup>1,4</sup>			Forecast Average Combined Charge			NBN Co Network
		FY24	FY25	FY26	FY24	FY25	FY26	FY24	FY25	FY26	
12 (Basic Bundled Offer) <sup>2</sup>	1	\$12.00	\$12.00	\$12.00	0	0	0	\$12.00	\$12.00	\$12.00	Fibre, FTTB, FTTN, FTTC, HFC
12	1	\$24.40	\$27.72	\$30.29	0	0	0	\$35.71	\$37.42	\$38.61	Fibre, Wireless, FTTB, FTTN, FTTC, HFC
25	5	\$26.00	\$29.12	\$31.49	0.2	0.2	0.2	\$35.71	\$37.42	\$38.61	Fibre, Wireless, FTTB, FTTN, FTTC, HFC
25	5 – 10	\$26.00	\$29.12	\$31.49	0.2	0.2	0.2	\$35.71	\$37.42	\$38.61	FTTB, FTTN
25	10	\$26.00	\$29.12	\$31.49	0.2	0.2	0.2	\$35.71	\$37.42	\$38.61	Fibre, FTTC, HFC



AVC Data Transfer Rate PIR downlink (Mbps) <sup>1</sup>	AVC Data Transfer Rate PIR uplink (Mbps) <sup>1</sup>	Monthly Recurring Fixed Charge, per SIO			CVC TC-4 PIR symmetrical inclusion (Mbps) <sup>1,4</sup>			Forecast Average Combined Charge			NBN Co Network
		FY24	FY25	FY26	FY24	FY25	FY26	FY24	FY25	FY26	
25 – 50	5 – 20	\$50.00	\$52.52	\$53.40	2.5	2.5	2.5	\$50.32	\$52.83	\$54.52	FTTB, FTTN
50	20	\$50.00	\$52.52	\$53.40	2.5	2.5	2.5	\$50.32	\$52.83	\$54.52	Fibre, FTTC, HFC
Up to 75 <sup>3</sup>	Up to 10 <sup>3</sup>	\$50.00	\$52.52	\$53.40	2.5	2.5	2.5	\$50.32	\$52.83	\$54.52	Wireless

AVC Data Transfer Rate PIR downlink (Mbps) <sup>1</sup>	AVC Data Transfer Rate PIR uplink (Mbps) <sup>1</sup>	Forecast Average Mean Busy Hour Throughput for each Bundle Offer Group			NBN Co Network
		FY24	FY25	FY26	
12 (Basic Bundled Offer) <sup>2</sup>	1	0.0	0.0	0.0	Fibre, FTTB, FTTN, FTTC, HFC
12	1	1.4	1.4	1.4	Fibre, Wireless, FTTB, FTTN, FTTC, HFC
25	5				Fibre, Wireless, FTTB, FTTN, FTTC, HFC
25	5 – 10				FTTB, FTTN
25	10				Fibre, FTTC, HFC
25 – 50	5 – 20	2.6	2.6	2.7	FTTB, FTTN
50	20				Fibre, FTTC, HFC
Up to 75 <sup>3</sup>	Up to 10 <sup>3</sup>				Wireless

**Notes:**

<sup>1</sup> Additional charges may apply as set out in Section 4 of this document for use of CVC TC-4 in conjunction with these Bundled TC-4 Offers in excess of the CVC TC-4 inclusions (if any).

<sup>2</sup> The Basic Bundled Offer and \$12.00 Monthly Recurring Charge will apply for each day of a billing period on which an AVC with the relevant bandwidth profile is used as an input into an Access Seeker Product or Downstream Product which is a broadband service which includes a voice component and utilises 0.1 Mbps of TC-4 (PIR) or less of capacity. On other days, the \$24.40 Monthly Recurring Charge will apply on a pro-rated daily basis.

<sup>3</sup> This is a potential maximum information rate, not a peak information rate.

<sup>4</sup> CVC TC-4 Inclusions will be adjusted on 1<sup>st</sup> July and 1<sup>st</sup> January in accordance with SAU Clause 2B.5. CVC TC-4 inclusions shown are as at 1 July of the relevant financial year.

## 1.4 Bundled TC-4 Offers: Smart Places

AVC Data Transfer Rate PIR downlink (Mbps) <sup>1</sup>	AVC Data Transfer Rate PIR uplink (Mbps) <sup>1</sup>	Monthly Recurring Fixed Charge, per SIO			CVC TC-4 PIR symmetrical inclusion (Mbps) <sup>1,2</sup>			Forecast Average Combined Charge			NBN Co Network
		FY24	FY25	FY26	FY24	FY25	FY26	FY24	FY25	FY26	
25	10	\$26.00	\$29.12	\$31.49	0.2	0.2	0.2	\$35.71	\$37.42	\$38.61	Fibre
50	20	\$50.00	\$52.52	\$53.40	2.5	2.5	2.6	\$50.32	\$52.83	\$54.52	Fibre

### Notes:

<sup>1</sup> Additional charges may apply as set out in Section 4 of this document for use of CVC TC-4 in conjunction with these Bundled TC-4 Offers in excess of the CVC TC-4 inclusions (if any).

<sup>2</sup> CVC TC-4 Inclusions will be adjusted on 1<sup>st</sup> July and 1<sup>st</sup> January in accordance with SAU Clause 2B.5

## 1.5 Asymmetric AVC Offers in respect of the NBN Co Satellite Network

AVC Data Transfer Rate PIR downlink (Mbps)	AVC Data Transfer Rate PIR uplink (Mbps)	Monthly Recurring Charge, per SIO		
		FY24	FY25	FY26
12	1	\$24	\$24	\$24
25	5	\$27	\$27	\$27

## 2 Sky Muster Plus

### 2.1 Recurring Charges for Product Components

Plan Product Component	Monthly Recurring Charge per AVC		
	FY24	FY25	FY26
25GB+	\$35	\$35	\$35
50GB+	\$45	\$45	\$45
100GB+	\$85	\$85	\$85
150GB+	\$120	\$120	\$120
24x7 Uncapped Data Usage – Burst 100	\$65	\$65	\$65

### 2.2 Recurring Charges for Product Features

Data Block	Recurring Charge per Data Block		
	FY24	FY25	FY26
5GB Peak Period Metered Data Allowance + 5GB Off-peak Period Metered Data Allowance (if applicable)	\$4	\$4	\$4

### 3 TC-2 and TC-1 Offers

#### 3.1 Bundled TC-2 Offers

AVC symmetrical Data Transfer Rate CIR (Mbps)	CVC symmetrical Data Transfer Rate CIR inclusion (Mbps)	Enhanced Fault Service Level	Monthly Recurring Charge, per SIO			NBN Co Network
			FY24	FY24	FY25	
5	5	Enhanced-12 (24/7)	\$50	\$50	\$50	Fibre, FTTB, FTTN, FTTC, HFC
10	10	Enhanced-12 (24/7)	\$131	\$131	\$131	Fibre, FTTB, FTTN, FTTC, HFC
20	20	Enhanced-12 (24/7)	\$192	\$192	\$192	Fibre, FTTB, FTTN, FTTC, HFC
30	30	Enhanced-12 (24/7)	\$220	\$220	\$220	Fibre
40	40	Enhanced-12 (24/7)	\$223	\$223	\$223	Fibre
50	50	Enhanced-12 (24/7)	\$225	\$225	\$225	Fibre
60	60	Enhanced-12 (24/7)	\$581	\$581	\$581	Fibre
70	70	Enhanced-12 (24/7)	\$626	\$626	\$626	Fibre
80	80	Enhanced-12 (24/7)	\$672	\$672	\$672	Fibre
90	90	Enhanced-12 (24/7)	\$704	\$704	\$704	Fibre
100	100	Enhanced-12 (24/7)	\$714	\$714	\$714	Fibre

**Note:** Additional charges may apply as set out in Section 4 of this document for provisioning of CVC TC-2 in conjunction with these Bundled TC-2 Offers in excess of the CVC TC-2 inclusions.

### 3.2 Bundled TC-2 Offers: Smart Places

AVC symmetrical Data Transfer Rate CIR (Mbps)	CVC symmetrical Data Transfer Rate CIR inclusion (Mbps)	Enhanced Fault Service Level	Monthly Recurring Charge, per SIO			NBN Co Network
			FY24	FY24	FY25	
5	5	Enhanced-12 (24/7)	\$50.00	\$50.00	\$50.00	Fibre
10	10	Enhanced-12 (24/7)	\$131.00	\$131.00	\$131.00	Fibre
20	20	Enhanced-12 (24/7)	\$192.00	\$192.00	\$192.00	Fibre
50	50	Enhanced-12 (24/7)	\$225.00	\$225.00	\$225.00	Fibre

**Note:** AVC Data Transfer Rates are included within the Data Transfer Rates (TC-4) acquired by the Access Seeker in respect of the same AVC.

**Note:** Additional charges may apply as set out in Section 4 of this document for provisioning of CVC TC-2 in conjunction with these Bundled TC-2 Offers in excess of the CVC TC-2 inclusions.

### 3.3 Symmetric Access Capacity Offers (TC-1)

AVC symmetrical Data Transfer Rate CIR (Mbps)	Monthly Recurring Charge, per SIO		
	FY24	FY25	FY26
0.15	\$10.00	\$10.00	\$10.00
0.3	\$20.00	\$20.00	\$20.00
0.5	\$33.00	\$33.00	\$33.00
1	\$66.00	\$66.00	\$66.00
2	\$132.00	\$132.00	\$132.00
5	\$330.00	\$330.00	\$330.00

## 4 Connectivity Virtual Circuit Offers

Connectivity Virtual Circuit Offers	Monthly Recurring Charge, per utilised symmetrical Mbps (PIR)		
	FY24	FY25	FY26
CVC TC-4 (non-Satellite) <sup>1</sup>	\$8.00	\$7.00	\$6.00
CVC TC-4 (Satellite)	\$15.75	\$15.75	\$15.75
CVC TC-2	\$17.50	\$17.50	\$17.50
CVC TC-1	\$17.50	\$17.50	\$17.50

**Note:**

<sup>1</sup> The Price in this Section 4 applies on and from the Price Transition Date.

## 5 CVC Class Offers for the NBN Co Satellite Network

CVC Class	Monthly Recurring Charge, per AVC TC-4 associated with the Connectivity Virtual Circuit Offer (TC-4) in conjunction with which the CVC Class Offer is acquired		
	FY24	FY25	FY26
0	\$0.00	\$0.00	\$0.00
1	\$18.00	\$18.00	\$18.00
2	\$40.00	\$40.00	\$40.00

## 6 Network to Network Interface Offers

NNI Product Feature	Monthly Recurring Charge*		
	FY24	FY25	FY26
1000BaseLX - per NNI Bearer	\$100	\$100	\$100
10GBaseLR - per NNI Bearer	\$400	\$400	\$400
100GBaseLR4 - per NNI Bearer	\$2,400	\$2,400	\$2,400
1000BaseEX - per NNI Bearer	\$125	\$125	\$125
10GBaseER - per NNI Bearer	\$500	\$500	\$500
100GBaseER4 - per NNI Bearer	\$3,000	\$3,000	\$3,000
V-NNI - per V-NNI^	\$65	\$65	\$65
NNI Link Recurring - per NNI Link	\$0	\$0	\$0

\* There is also a one-off establishment charge as set out in Sections 9.1 and 0 of this document.

^ V-NNI and NNI Link are not available in respect of the NBN Co Satellite Network.

## 7 Second UNI-V and AVC Offer

Activity	Monthly Recurring Charge, per SIO		
	FY24	FY25	FY26
Second UNI-V and AVC Offer	\$17.50	\$17.50	\$17.50

## 8 Enhanced Fault Service Level Offers

### 8.1 Enhanced Fault Service Level Offers

Type of Enhanced Fault Service Levels Offer	Monthly Recurring Charge per AVC			NBN Co Network
	FY24	FY25	FY26	
Enhanced-12 Fault Service Levels	\$15.00	\$15.00	\$15.00	Fibre, FTTB, FTTN, FTTC, HFC
Enhanced-12 (24/7) Fault Service Levels	\$40.00	\$40.00	\$40.00	Fibre, FTTB, FTTN, FTTC, HFC
Enhanced-8 Fault Service Levels	\$25.00	\$25.00	\$25.00	Fibre, FTTB, FTTN, FTTC, HFC
Enhanced-8 (24/7) Fault Service Levels	\$55.00	\$55.00	\$55.00	Fibre, FTTB, FTTN, FTTC, HFC
Enhanced-6 Fault Service Levels	\$32.50	\$32.50	\$32.50	Fibre, FTTB, FTTN, FTTC, HFC
Enhanced-6 (24/7) Fault Service Levels	\$65.00	\$65.00	\$65.00	Fibre, FTTB, FTTN, FTTC, HFC
Enhanced-4 Fault Service Levels	\$40.00	\$40.00	\$40.00	Fibre, FTTB, FTTN, FTTC, HFC
Enhanced-4 (24/7) Fault Service Levels	\$75.00	\$75.00	\$75.00	Fibre, FTTB, FTTN, FTTC, HFC



## 8.2 Enhanced Fault Rectification Service

Option	Non-Recurring Charge			NBN Co Network
	FY24	FY25	FY26	
Enhanced-(90 Day) – 12 (24/7)	\$150.00 <sup>1</sup>	\$150.00 <sup>1</sup>	\$150.00 <sup>1</sup>	Fibre, FTTB, FTTN, FTTC, HFC

**Note:**

<sup>1</sup> The \$150 non-recurring Charge is payable upfront and provides 90 days' access to Enhanced-(90 Day) – 12 (24/7). After the 90-day period expires it will automatically cease and be removed unless RSP orders the Enhanced Fault Rectification Service for a further period.

## 8.3 Enhanced Fault Service Level Offers: Smart Places

Type of Enhanced Fault Service Levels Offer	Monthly Recurring Charge per AVC			NBN Co Network
	FY24	FY25	FY26	
Enhanced-12 Fault Service Levels	\$15.00	\$15.00	\$15.00	Fibre
Enhanced-12 (24/7) Fault Service Levels	\$40.00	\$40.00	\$40.00	Fibre
Enhanced-8 Fault Service Levels	\$25.00	\$25.00	\$25.00	Fibre
Enhanced-8 (24/7) Fault Service Levels	\$55.00	\$55.00	\$55.00	Fibre

## 9 Other Charges – NBN Access Service

### 9.1 Installations and activations – NBN Co Networks other than the NBN Co Satellite Network

Activity	Charge per activity (FY24-26)								
	NBN Co Network								
	Fibre and Wireless			FTTB, FTTN and FTTC			HFC		
	FY24	FY25	FY26	FY24	FY25	FY26	FY24	FY25	FY26
Initial Standard Installation <sup>5</sup>	\$0								
Initial Non Standard Installation <sup>5</sup>	Hourly Labour Rate plus cost of materials			Hourly Labour Rate plus cost of materials			Hourly Labour Rate plus cost of materials		
After Hours Installation <sup>1</sup>	\$150 <sup>2</sup>	\$150 <sup>2</sup>	\$150 <sup>2</sup>	\$150	\$150	\$150	N/A		
Professional FTTC-NCD Installation	N/A			Hourly Labour Rate charged for a minimum of 2 hours <sup>4</sup>			N/A		
Professional HFC-NTD Installation	N/A			N/A			Hourly Labour Rate charged for a minimum of 2 hours		
Subsequent Installation	Hourly Labour Rate charged for a minimum amount equivalent to 3.6 hours, plus cost of materials			Hourly Labour Rate charged for a minimum amount equivalent to 3.6 hours, plus cost of materials			Hourly Labour Rate charged for a minimum amount equivalent to 3.6 hours, plus cost of materials		
Fibre Upgrade Installation	\$200 <sup>2,3</sup>	\$200 <sup>2,3</sup>	\$200 <sup>2,3</sup>	N/A			N/A		
Subsequent Installation of power supply with battery backup	\$0 <sup>2</sup>	\$0 <sup>2</sup>	\$0 <sup>2</sup>	N/A			N/A		
Access Component Reactivation	\$5								
CVC Set-up & Activation	\$0								
NNI 1000BaseLX Set-up & Activation	\$1,000								
NNI 10GBaseLR Set-up & Activation	\$5,000								
NNI 100GBaseLR4 Set-up & Activation	\$30,000								
NNI 1000BaseEX Set-up & Activation	\$2,000								

Activity	Charge per activity (FY24-26)								
	NBN Co Network								
	Fibre and Wireless			FTTB, FTTN and FTTC			HFC		
	FY24	FY25	FY26	FY24	FY25	FY26	FY24	FY25	FY26
NNI 10GBaseER Set-up & Activation	\$6,000								
NNI 100GBaseER4 Set-up & Activation	\$36,000								
NNI Link Activation	\$0								
V-NNI Activation	\$250								
Service Qualification Enquiry	\$0								

**Notes:**

- <sup>1</sup> In addition to the amount that would otherwise apply if the relevant Installation was performed between 9:00am and 5:00pm, Monday to Friday, excluding public holidays in the state or territory in which the Premises is located.
- <sup>2</sup> Other Charge not applicable in respect of the NBN Co Wireless Network.
- <sup>3</sup> This Other Charge applies on and from the Price Transition Date.
- <sup>4</sup> Other Charge not applicable in respect of the NBN Co FTTB Network or NBN Co FTTN Network.
- <sup>5</sup> An identical Other Charge applies to the **nbn** Smart Places product. For simplicity, **nbn** has not separately listed this Other Charge in the Pricing Roadmap.

## 9.2 Installations and activations – NBN Co Satellite Network

Activity	Charge per activity (FY24-26)		
Initial Standard Installation	\$0 plus incidental charges which may apply for Limited Access Areas		
Initial Non Standard Installation	Satellite Labour Rate plus cost of materials plus incidental charges (over and above Initial Standard Installation)		
Subsequent Installation in Urban Area, Major Rural Area, Minor Rural Area or Remote Area	0.8m NTD outdoor unit dish	1.2m NTD outdoor unit dish	1.8m NTD outdoor unit dish
	\$692	\$1,057	\$2,226



Activity	Charge per activity (FY24-26)		
Subsequent Installation in Isolated Area	0.8m NTD outdoor unit dish	1.2m NTD outdoor unit dish	1.8m NTD outdoor unit dish
	\$1,559	\$1,751	\$3,732
Subsequent Installation in Limited Access Area	Satellite Labour Rate plus cost of materials plus incidental charges		
Access Component Reactivation	\$15 plus incidental charges which may apply for Limited Access Areas		
CVC Set-up & Activation	\$0		
NNI 1000BaseLX Set-up & Activation	\$1,000		
NNI 10GBaseLR Set-up & Activation	\$5,000		
NNI 1000BaseEX Set-up & Activation	\$2,000		
NNI 10GBaseER Set-up & Activation	\$6,000		
Site Survey Charge	\$225 plus incidental charges which may apply for Limited Access Areas		

### 9.3 Service modifications – NBN Co Networks other than the NBN Co Satellite Network

Activity	Charge per activity (FY24-FY26)			
	NBN Co Network			
	Fibre and Wireless	FTTB and FTTN	FTTC	HFC
Access Component Modification (no attendance at Premises required) <sup>1</sup>	\$0	\$0	\$0	\$0
CVC Modification <sup>1</sup>	\$0	\$0	\$0	\$0
NNI Modification <sup>1</sup>	\$0	\$0	\$0	\$0
NNI Link Modification <sup>1</sup>	\$0	\$0	\$0	\$0
Equipment Modification (attendance at Premises required)	Hourly Labour Rate plus cost of materials	Hourly Labour Rate charged for a minimum of 3 hours	Hourly Labour Rate charged for a minimum of 3 hours, plus cost of materials	Hourly Labour Rate charged for a minimum of 3 hours, plus cost of materials
Equipment Removal <sup>1</sup>	Hourly Labour Rate plus cost of materials	Hourly Labour Rate charged for a minimum of 3 hours	Hourly Labour Rate charged for a minimum of 3 hours, plus cost of materials	Hourly Labour Rate charged for a minimum of 3 hours, plus cost of materials
Equipment Repair <sup>1</sup>	Hourly Labour Rate plus cost of materials	Hourly Labour Rate charged for a minimum of 3 hours	Hourly Labour Rate charged for a minimum of 3 hours, plus cost of materials	Hourly Labour Rate charged for a minimum of 3 hours, plus cost of materials

**Notes:**

<sup>1</sup> An identical Other Charge applies to the **nbn** Smart Places product (where, in Section 9.3 above, the word “Premises” is replaced by “Smart Location”). For simplicity, **nbn** has not separately listed this Other Charge in the Pricing Roadmap

## 9.4 Service modifications – NBN Co Satellite Network

Activity	Charge per activity (FY24-FY26)		
Access Component Modification (no attendance at Premises required)	\$0		
CVC Modification	\$0		
NNI Modification	\$0		
Equipment Modification (NTD indoor unit)	\$420 plus incidental charges which may apply for Limited Access Areas		
Equipment Modification (NTD outdoor unit) in Urban Area, Major Rural Area, Minor Rural Area or Remote Area	0.8m NTD outdoor unit dish	1.2m NTD outdoor unit dish	1.8m NTD outdoor unit dish
	\$754	\$1,119	\$2,288
Equipment Modification (NTD outdoor unit) in Isolated Area	0.8m NTD outdoor unit dish	1.2m NTD outdoor unit dish	1.8m NTD outdoor unit dish
	\$1,621	\$1,812	\$3,793
Equipment Modification (NTD outdoor unit) in Limited Access Area	Satellite Labour Rate plus cost of materials plus incidental charges		
Equipment Modification (NTD indoor and outdoor unit) in Urban Area, Major Rural Area, Minor Rural Area or Remote Area	0.8m NTD outdoor unit dish	1.2m NTD outdoor unit dish	1.8m NTD outdoor unit dish
	\$783	\$1,149	\$2,317
Equipment Modification (NTD indoor and outdoor unit) in Isolated Area	0.8m NTD outdoor unit dish	1.2m NTD outdoor unit dish	1.8m NTD outdoor unit dish
	\$1,650	\$1,842	\$3,823
Equipment Modification (NTD indoor and outdoor unit) in Limited Access Area	Satellite Labour Rate plus cost of materials plus incidental charges		
Equipment Repair	Satellite Labour Rate plus cost of materials plus incidental charges		

## 9.5 Service management – NBN Co Networks other than the NBN Co Satellite Network

Activity	Charge per activity (FY24-FY26)		
	NBN Co Network		
	Fibre and Wireless	FTTB and FTTN and FTTC	HFC
On Site Maintenance Call Out	\$0	N/A	N/A
No Fault Found (No Truck Roll Required)	\$50	\$50	\$50
No Fault Found (Truck Roll Required)	Hourly Labour Rate charged for a minimum of 2 hours	Hourly Labour Rate charged for a minimum of 2 hours	Hourly Labour Rate charged for a minimum of 2 hours
No Fault Found (Truck Roll Required and Professional Wiring Service)	N/A	Hourly Labour Rate charged for a minimum of 3.5 hours, plus cost of materials (minimum of \$10) <sup>1</sup>	N/A
Late Cancellation (Site Visit Required)	\$0	\$75	\$75
First Missed Appointment <sup>2,6</sup>	\$0	\$50	\$50
Subsequent Missed Appointment <sup>3,6</sup>	\$0	\$75	\$75
Coordinated Appointment (Day) <sup>4,6</sup>	\$200 <sup>5</sup>	\$200	\$200
Coordinated Appointment (Night) <sup>4,6</sup>	\$300 <sup>5</sup>	\$300	\$300
Late Cancellation (After Hours Installation Appointment)	\$150 <sup>5</sup>	\$150	N/A
Late Cancellation (Coordinated Appointment) <sup>6</sup>	The Price for the Coordinated Appointment in this Section 9.5 <sup>5</sup>	The Price for the Coordinated Appointment in this Section 9.5	The Price for the Coordinated Appointment in this Section 9.5
Late Rescheduling (Coordinated Appointment) <sup>6</sup>	The Price for the Coordinated	The Price for the Coordinated	The Price for the Coordinated

Activity	Charge per activity (FY24-FY26)		
	NBN Co Network		
	Fibre and Wireless	FTTB and FTTN and FTTC	HFC
	Appointment in this Section 9.5 <sup>5</sup>	Appointment in this Section 9.5	Appointment in this Section 9.5
Restoration of an Ordered Product	\$50	\$50	\$50
Missed Appointment (After Hours Installation Appointment)	\$150 <sup>5</sup>	\$150	N/A
Missed Appointment (Coordinated Appointment) <sup>6</sup>	The Price for the Coordinated Appointment in this Section 9.5 <sup>5</sup>	The Price for the Coordinated Appointment in this Section 9.5	The Price for the Coordinated Appointment in this Section 9.5
Incorrect Callout	N/A	\$75	\$75
Voiceband Reinstatement	N/A	\$250 <sup>1</sup>	N/A
Transition Reversal	N/A	\$250	N/A

**Notes:**

- <sup>1</sup> Other Charge not applicable in respect of the NBN Co FTTC Network.
- <sup>2</sup> A Missed Appointment for works in respect of which there has been no previous Missed Appointment.
- <sup>3</sup> A Missed Appointment for works in respect of which there has been one or more previous Missed Appointments.
- <sup>4</sup> In addition to the amount that applies for any activity performed in respect of the Coordinated Appointment.
- <sup>5</sup> Other Charge not applicable in respect of the NBN Co Wireless Network.
- <sup>6</sup> An identical Other Charge applies to the **nbn** Smart Places product. For simplicity, **nbn** has not separately listed this Other Charge in the Pricing Roadmap



## 9.6 Service management – NBN Co Satellite Network

Activity	Charge per activity (FY24-FY26)
On Site Maintenance Call Out	\$0 plus incidental charges which may apply for Limited Access Areas
No Fault Found (No Truck Roll Required)	\$50.00
No Fault Found (Truck Roll Required)	\$420.00 plus incidental charges which may apply for Limited Access Areas
Late Cancellation (Site Visit Required) in Urban Area or Major Rural Area	\$150.00
Late Cancellation (Site Visit Required) in Minor Rural Area or Remote Area	\$200.00
Late Cancellation (Site Visit Required) in Isolated Area	\$225.00
Late Cancellation (Site Visit Required) in Limited Access Area	\$225.00 plus incidental charges
Missed Appointment (Urban Area or Major Rural Area)	\$150.00
Missed Appointment (Minor Rural Area or Remote Area)	\$200.00
Missed Appointment (Isolated Area)	\$225.00
Missed Appointment (Limited Access Area)	\$225.00 plus incidental charges
Restoration	\$50.00

## 9.7 Sky Muster Plus – Top Up (non-recurring)

Top-Up Increment	Charge per increment (FY24-FY26)
Sky Muster Plus 1GB Peak Period Top-Up Allowance + 1GB Off-peak Period Top-Up Allowance (if applicable)	\$3

## 9.8 Service Transfer-related charges – all NBN Co Networks<sup>1</sup>

Activity	Charge per activity (FY24-FY26)		
	FY24	FY25	FY26
Service Transfer	\$5	\$5	\$5
Transfer Reversal	\$5	\$5	\$5
Non-Infrastructure Transfers (per Service Transfer)	\$5	\$5	\$5

<sup>1</sup> An identical Other Charge applies to the **nbn** Smart Places product. For simplicity, **nbn** has not separately listed this Other Charge in the Pricing Roadmap.

## 9.9 CVC Class Adjustment – NBN Co Satellite Network

Ordered CVC Class	Usage	Charge per each associated AVC TC-4		
		FY24	FY25	FY26
0	Up to the allocated usage for CVC Class 1	\$18	\$18	\$18
	Greater than the allocated usage for CVC Class 1 up to the allocated usage for CVC Class 2	\$40	\$40	\$40
	Greater than allocated usage for CVC Class 2	\$150	\$150	\$150
1	Up to the allocated usage for CVC Class 2	\$22	\$22	\$22
	Greater than allocated usage for CVC Class 2	\$132	\$132	\$132
2	Greater than allocated usage for CVC Class 2	\$110	\$110	\$110

# 10 Other Charges – Smart Places

## 10.1 New Developments Charge – Smart Places

Activity	Charge per activity		
	FY24	FY25	FY26
Charge per instance	\$272.72	\$272.72	\$272.72

## Facilities Access Service

### 11 NBN Co Co-location Offer

Type of NBN Co Co-location Offer	Monthly Recurring Charge, per month*		
	FY24	FY25	FY26
Lockable full height equipment rack	\$2,000	\$2,000	\$2,000
Lockable half height equipment rack	\$1,200	\$1,200	\$1,200

\* There is also a one-off establishment charge as set out in Section 13 of this document

### 12 Facilities Access Service Offer

Type of Facilities Access Service	Monthly Recurring Charge, per month*		
	FY24	FY25	FY26
Cross-Connect	\$0	\$0	\$0
NBN Co ODF Termination Point	\$0	\$0	\$0
NBN Co Building Entry Service	\$190 per month, per fibre cable	\$190 per month, per fibre cable	\$190 per month, per fibre cable

\* There is also a one-off establishment charge as set out in Section 13 of this document

## 13 Other Charges – Facilities Access Service

Activity	Charge		
	FY24	FY25	FY26
Set-up NBN Co Co-location (Lockable Full Height Equipment Rack) - per lockable full height equipment rack	\$1,500	\$1,500	\$1,500
Set-up NBN Co Co-location (Lockable Half Height Equipment Rack) - per lockable half height equipment rack	\$900	\$900	\$900
Set-up Cross-Connect - per interface	\$0	\$0	\$0
Set-up NBN Co ODF Termination Point - per interface	\$0	\$0	\$0
Supply of First Access Card	\$0	\$0	\$0
Additional / Replacement Access Card (excluding the First Access Card) - per access card	\$100	\$100	\$100
Additional feasibility study for the NBN Co Building Entry Service	Hourly Labour Rate plus cost of materials		
Additional post-installation inspection for the NBN Co Building Entry Service	Hourly Labour Rate plus cost of materials		
Missed Appointment (During Business Hours) - per missed appointment	\$300	\$300	\$300
Missed Appointment (Outside Business Hours) - per missed appointment	\$450	\$450	\$450
Co-location equipment rack to NBN Co ODF tie cable augmentation	By quotation		

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## Ancillary Services

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### 14 Platform Interfacing Offer

The Price for the Platform Interfacing Offer FY24-FY26 is \$0.

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### 15 Sandpit Offer

The Price for the Sandpit Offer on each NBN Co Network for FY24-FY26 is \$0.

## NBN Access Service – Cell Site Access Services

### 16 CSAS Symmetric Access Capacity Offers

AVC TC-1 CIR symmetrical (Mbps)	AVC TC-2 CIR symmetrical (Mbps)	Monthly Recurring Charge, per SIO (Metro and Outer Metro)			Monthly Recurring Charge, per SIO (Regional)		
		FY24	FY25	FY26	FY24	FY25	FY26
5	50	\$910	\$910	\$910	\$1,245	\$1,245	\$1,245
5	100	\$1,250	\$1,250	\$1,250	\$1,800	\$1,800	\$1,800
5	150	\$1,500	\$1,500	\$1,500	\$2,235	\$2,235	\$2,235
5	200	\$1,720	\$1,720	\$1,720	\$2,600	\$2,600	\$2,600
5	300	\$2,070	\$2,070	\$2,070	\$3,210	\$3,210	\$3,210
5	500	\$2,550	\$2,550	\$2,550	\$4,200	\$4,200	\$4,200
5	900	\$3,240	\$3,240	\$3,240	\$5,760	\$5,760	\$5,760

### 17 CSAS Network to Network Interface Offers

NNI Product Feature	Monthly Recurring Charge*		
	FY24	FY25	FY26
1000BaseLX - per NNI Bearer	\$200	\$200	\$200
10GBaseLR - per NNI Bearer	\$400	\$400	\$400
1000BaseEX - per NNI Bearer	\$500	\$500	\$500
10GBaseER - per NNI Bearer	\$1,000	\$1,000	\$1,000

\* There is also a one-off establishment charge as set out in Section 18.1 of this document

## 18 Other Charges – Cell Site Access Services

### 18.1 Installation and activations – CSAS

Activity	Charge per activity		
	FY24	FY25	FY26
NNI 1000BaseLX Set-up & Activation	\$1,000	\$1,000	\$1,000
NNI 10GBaseLR Set-up & Activation	\$5,000	\$5,000	\$5,000
NNI 1000BaseEX Set-up & Activation	\$7,000	\$7,000	\$7,000
NNI 10GBaseER Set-up & Activation	\$35,000	\$35,000	\$35,000

### 18.2 Service modification – CSAS

Activity	Charge per activity		
	FY24	FY25	FY26
Access Component Modification (no attendance at CSAS Point required)	\$0	\$0	\$0
NNI Modification	\$0	\$0	\$0
Equipment Modification (attendance at CSAS Point required)	Hourly Labour Rate plus cost of materials		
Equipment Removal	Hourly Labour Rate plus cost of materials		
Equipment Repair	Hourly Labour Rate plus cost of materials		

### 18.3 Service management – CSAS

Activity	Charge per activity		
	FY24	FY25	FY26
On Site Maintenance Call Out	\$0	\$0	\$0
No Fault Found (No Truck Roll Required)	\$50	\$50	\$50
No Fault Found (Truck Roll Required)	Hourly Labour Rate charged for a minimum of 2 hours		