

The **nbn**TM network

A resilient **nbn**TM network, and the people, processes and systems supporting it, is fundamental to lifting the digital capability of Australia.



Material topic and objective

Resilient network – operate a trusted, secure and reliable network to provide all Australians access to the essential infrastructure they need

Value created



Australia's digital backbone



Customer experience and industry enablement



Environmental responsibility

FY21 performance

Network investment plan progress

[\(see 2021 Annual Report\)](#)

Average network availability¹

99.96%

Key actions

Network reliability and resilience

- Network operations and maintenance activities
- Emergency preparedness and response
- Converged security model including physical, cyber and privacy functions
- Business resilience programs
- Network innovations to support climate resilience
- Power Centre of Excellence to drive sustainable engineering solutions for network power use and be the primary interface with national power distributors to drive energy requirements critical to the **nbn**TM network

Network investment and innovation

- Design and construction commenced on NBN Co's \$4.5 billion network investment plan
- Long-term network and systems technology strategy

Future focus

- Continue to operate a reliable, fast, resilient and secure network
- Focus on power reliance
- Increase collaboration with RSPs to deliver excellent customer experience

1. Refer to footnote 1 on [page 15](#).